



# Parent Partnership Service

**SNAP Cymru's Independent Parent Partnership is free to families and offers impartial, accurate information, advice and support through our Independent Parental Support Scheme (IPS)**

### Our teams of trained staff and volunteers help:

- Families make informed decisions about school and other educational placements and provision from health, education, social services and other agencies.
- Families work in partnership and maintain good working relationships with relevant professionals.
- Schools in continuing to develop good working practice with parents/carers.
- Families play an active and valued role in their child's education and development - giving families a choice.

### Our teams of trained staff and volunteers offer:

- Confidential, accurate information, advice and support.
- A listening ear, an opportunity for families to talk things through.
- Help to gain access to a range of support services and expert advice.
- Practical help in dealing with letters, filling in forms and understanding professional reports.

**Encouraging Partnership  
Listening to Children  
Giving Families a Voice**

### Our team of trained staff and volunteers provide:

Information, advice and support about concerns that may affect children and young people's education and development including:

- Advice on rights and responsibilities.
- Additional needs for children, including those of pre-school age.
- Understanding a child's Individual Educational Plan
- School Action & School Action Plus.
- The Statementing process.
- Annual reviews.
- Transition planning.
- Bullying.
- Non-attendance or truanting.
- Exclusions, appeals and tribunals.

### Your local SNAP Cymru team is here to help you through:

- Telephone or e-mail.
- Letter and written information.
- Appointment at the local Partnership Office.
- Arranging a home visit if appropriate.
- Support at meetings.
- Training for parents, carers and professionals.

**Helpline: 0808 801 0608  
Mon - Fri: 09:30 - 16:30  
Email: [helpline@snapcymru.org](mailto:helpline@snapcymru.org)**

### SNAP Cymru also provides:

- Support for parent groups.
- Advocacy.
- Disagreement Resolution.
- Training.

**SNAP Cymru**, 10 Coopers Yard,  
Curran Road, Cardiff, CF10 5NB  
Tel: 029 2038 4868 Fax: 029 2037 1876  
[www.snapcymru.org](http://www.snapcymru.org)

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# Parent Partnership Service

## Removing Barriers to Inclusion and Equality



**SNAP Cymru is an all-Wales children's charity working with families, young people and professionals on issues regarding additional learning needs and disabilities**

